

A Roadmap to Equitable Patient Access



Strategic Pillars for Overcoming Access Barriers

Financial Barriers: Overcoming Cost & Complexity

About one-third of adults postpone care due to cost, including fees and lost wages.

Geographic Barriers: Bridging Physical & Logistical Divides

Provider shortages, limited hours, and travel burdens create "medical deserts."

Organizational Barriers: Optimizing Systems & Workforce

Long wait times and complex referral systems prevent eligible patients from getting care.



Sociocultural Barriers: Fostering Trust & Competence

Mistrust from discrimination and language differences deters marginalized communities from seeking care.

Focus on Priority Populations



An Intersectional Approach is Critical

These barriers are compounded for vulnerable groups like older adults, low-income families, and rural residents.

Digital Barriers: Advancing Equity in Technology

Digital tools like telehealth can worsen disparities for those lacking broadband or digital skills.

